



case study

The Stewart Organization

> RPM Select/Elite

> UNIX Printing

UNIX Printing Made Easy at The Stewart Organization

» Key Features

- Formatting UNIX spool files with RPM (Windows UNIX print services) is easy. Formatting is performed before the jobs are sent to your Windows-attached printer.
- Easily add a printer to UNIX with RPM and instantly be able to format your print jobs, set duplexing, stapling, and any other copier or printer commands.
- RPM provides the ability to take any UNIX spool file and save it to disk, whether saving the file to your local disk or saving it to a network storage device.
- UNIX services' ability to customize and control processing of UNIX print jobs received on a TCP/IP network is enhanced by RPM Remote Print Manager. RPM gives you unmatched flexibility in UNIX, Linux, AIX, and SUN Solaris network print management. RPM is built for all Windows® platforms.



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With RPM Remote Print Manager®, UNIX print jobs have access to the advanced printing functions of Windows®-based printers. Adding and deleting printers in UNIX is much simpler.

BUSINESS NEED When printing from a UNIX server, The Stewart Organization wanted access to all the printing functions available with Windows-based print drivers (for example, tray selection, duplexing, and collating).

SOLUTION: RPM SELECT and RPM ELITE The Stewart Organization selected RPM because of its functionality, ease of use, price, and available technical support. With RPM in place, the application on the UNIX platform sends print jobs to RPM which then routes the jobs to different printers on the network.

OUTCOME With RPM, The Stewart Organization has experienced the following improvements:

- » The printing scenario has improved tremendously, with Windows printing functions available on UNIX print jobs.
- » Adding and deleting printers in the UNIX application is much easier.
- » Existing reports and other print jobs needed no modification on the UNIX server.
- » RPM text queue formatting options were sufficient for fitting print jobs on existing preprinted forms.

ABOUT THE CUSTOMER For more than 20 years, The Stewart Organization has been reinventing the business equipment industry, redefining the meaning of service and customer commitment. As a result, it is one of the largest and fastest growing office machine companies in the country.