



Upgrade Instructions

Upgrading RPM Remote Print Manager

- » Upgrading:
- » RPM 4.5 to 5.0

If your [Software Upgrade Maintenance \(SUM\)](#) is current, you can upgrade to the latest version for no additional charge. If your SUM has expired, contact us to reinstate SUM prior to upgrading.

Minimum Version You must have version 4.5.0.1 or later or your configuration will not be preserved.

To ensure your RPM 4.5 configuration is preserved, you can export it manually. To do so, using the Windows Registry Editor (`regedit.exe`), export the following key:

◇ HKey_Local_Machine\Software\Brooks Internet Software\RPMPPro

Upgrading to RPM 5.0

Due to the significant differences between RPM 5.0 and previous versions, we recommend you schedule more time than in the past to complete the upgrade process.

1. Refer to the email you received after your original purchase and locate the invoice or sales receipt number and the auth code. The auth code may also be found on the invoice or sales receipt.
2. Open the Brooks License Manager from the program group in the Windows Start menu. Note the serial number in the License Status tab. Or, print the license. This may be required when activating the new version.
3. In the License Status tab, check the Supported date. If this date has passed, continue. Otherwise, you can safely skip step 4.
4. Follow the [activation instructions](#) to reactivate RPM. In the License Status tab, check the Supported date. If the date has passed, you must contact us to reinstate your SUM prior to upgrading.
5. Follow the instructions on the left to export your RPM 4.5 configuration. The exported configuration may be helpful if you run into any issues during the upgrade process.
6. Install the trial version of RPM by executing the setup program downloaded from our website. Visit www.brooksnet.com/setup/rpm-install.html for detailed installation instructions.
7. Open RPM and verify your configuration has been preserved. If not, try importing your configuration again, or contact us for assistance.
8. Open the Brooks License Manager and verify the license is not in trial. If in trial, repeat step 4 or contact us to have the license reset.

Note You must be logged on as an administrator to install and activate our software. Viewing the license may also require elevated privileges.